



ISO 14001 Environmental Management and OHSAS 18001 Health and Safety Management

## Case Study **Returnable Packaging Services Limited**

### **Customer Needs**

- To demonstrate commitment to complying with international standards in Health and Safety.
- To demonstrate Environmental commitment.
- To meet customer demands.

### **Results of Certification**

- Improved PQQ results.
- Reduced Energy costs.
- Reduced current waste to landfill to less than 2%, with target of 0% by end of 2013
- Increased Health and Safety awareness.

“RPS is extremely impressed by the professionalism and expertise of QMS during their desk top review and compliance audits. Their friendly staff are easy to talk to and particularly ready to lend a hand in all matters regarding the international standards. A delight to work with.”

**Thomas Hudson, Logistics Manager**

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## What does RPS do?

RPS offer a comprehensive packaging reverse logistics service that is bespoke to each customer we partner with, allowing an intelligent and efficient solution irrespective of specific requirements.

Core to our service delivery is an appreciation of your business requirements that allows us to target packaging recovery strategies that integrate seamlessly with your current operational frameworks.

We manage the entire collection process, liaising directly with the collection customer base to ensure all packaging movement is actioned quickly and efficiently, with minimum impact on all operations.

With government legislation continuing to put pressure on businesses to find more sustainable packaging models, the RPS model not only saves you money and time, but helps your business become compliant with current and future global environmental policies.

## Why did RPS become Certified?

Within the industry we work in, the environment and health and safety play significant roles and our certifications in both ISO 14001 and OHSAS 18001 demonstrate our commitment to complying with international standards in HSE.

This along with an increased customer demand for certification is why RPS chose to become certified.

## How easy was implementation?

The initial setting up of our integrated health, safety and environmental management system took some time to gather all the documents into an ordered system. RPS has always kept good health and safety records, which is important in our business, but almost started from scratch for the environmental documentation.

Once an ordered system was put in place it was easy to make sure all the items required were in position.

Also, with effective co-operation from all RPS employees, the system has been well received and a great success to our business.

## Have you made system changes?

The introduction of Environmental Aspects has helped the company look at ways to reduce energy costs and also help us evaluate items we use and if we can work without them, or use alternative, more environmental products.

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RPS has always recycled where possible but the formalisation of waste separation has helped to re-evaluate the number of waste bins we use, dramatically reducing our waste to landfill.

It is the business's intention to become zero waste to landfill by the end of 2013, although currently less than 2% of our waste follows this route.

RPS has been able to raise health, safety and environmental awareness within our business, effectively communicating all aspects to our team. All these efforts have helped the business both environmentally and economically.

### How helpful were QMS?

The auditor was extremely helpful, offering advice on how best to present certain aspects of our management system to ensure we are fully compliant.

The auditor was friendly and at no point made us feel uncomfortable or inadequate.

### Benefits of QMS Certifications?

Many customers see our certifications as an extremely positive attribute to our business. Having both the ISO 14001 and OHSAS 18001 certifications enables RPS to quickly become compliant in customer audits.

There have been definite cost savings for RPS, most notably in our reduced waste costs and reduced electricity costs through the installation of energy saving devices identified in our Environmental Aspects.

#### Where do you start?

Through QMS International plc you can achieve an ISO 14001 or OHSAS 18001 Certification in just 45 days, from as little as £799 +VAT.

To find out more visit [www.qmsuk.com](http://www.qmsuk.com) or call **01603 630345**

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