

Renewing your ISO Certification

Renew your ISO certification with confidence, forming a partnership with QMS that will benefit your business, year after year.



What is the Renewal Process?

When you come to the end of your contracted certification period with QMS, your Auditors will conduct a re-certification audit in place of your final surveillance audit, at no additional cost, to prepare your management system for the process of renewing.

Following the re-certification audit, our Renewal Team will contact you to discuss your current business needs and future certification requirements. From the information you provide, the Renewal Team will review the ongoing suitability of our service offering, before issuing a new proposal.

Providing you are happy with the proposal, a new agreement will be put in place which enables you to simply roll-on from your existing audit schedule, avoiding any unnecessary additional visits and subsequent costs.

What happens if I need to upgrade my Management System?

If you have a management system in place which no longer complies with the latest version of the ISO Standard we will need to discuss and agree a process for upgrading this, before renewing your certification. This is because QMS, as an accredited certification body, cannot issue new certifications against versions of the ISO Standards which have been withdrawn.

If we identify that your organisation requires an upgrade, during the renewal process, we will provide you with more information regarding the various options available to you.

How do I get assistance?

If you would like to discuss your future certification needs or have any questions regarding the renewal process please call **01603 630345** or email renewals@qmsuk.com

Benefits of renewing with QMS

QMS are committed to providing our customers with the best possible service and value for money. This means we are continually reviewing and improving our service offering, to bring you many new benefits, including:

- ✓ Access to our online digital management system platform, QMS Connect
- ✓ Fixed audit fees for the duration of the contracted period
- ✓ Lower re-certification fees compared to other certification providers
- ✓ Access to help guides and customisable, pre-configured templates
- ✓ Flexible audit options, where audits can be conducted remotely
- ✓ Unlimited help and support via email and telephone, from our team of experienced consultants and auditors.